

AYY van rental conditions 2024

Please note that you have accepted these rental terms and conditions when making a booking in the TILA system.

1. Contracting parties

The following conditions apply between the lessor, Aalto University Student Union, PL 69, 02150 Espoo, Business ID: 0101356-5 (hereinafter AYY) and the lessee (hereinafter customer).

2. Lessee's eligibility

AYY rents out the van only to associations that are listed on AYY's association list and to individuals who are members of AYY, have paid their membership fees and do not have any unpaid debts to AYY. AYY reserves the right not to rent the van even if the above conditions are met.

3. Vehicle handover and return conditions

a) AYY hands over the vehicle key to the customer at the member service point (Otakaari 25, Espoo) during the opening hours of the services office. It is the customer's responsibility to check current opening hours at ayy.fi. If the services office is not open on the day of booking, the key must be collected on the working day before the booking. If the reservation takes place on Saturday or Sunday, the keys must be picked up by 3 pm on Friday.

Keys are not handed over outside the opening hours, it is the customer's responsibility to pick up the keys during the opening hours. No compensation is granted for unused bookings.

There are multiple keys for the vehicle, do not pass your key to the next booker, as you are responsible for the key until it is returned.

AYY reserves the right to cancel the reservation. If the vehicle becomes unexpectedly unavailable due to reasons beyond AYY's control (e.g. sudden/urgent need for maintenance) during the agreed booking period, AYY is not obligated to provide compensation or cover the costs of obtaining a replacement vehicle.

b) The customer agrees to be present at the specified location and time to receive the vehicle as agreed. The customer can pick up and return the van at the front of AYY services office (Otakaari 25, lower level by the Alvarin Aukio Square.) **If the customer returns the vehicle late, AYY reserves the right to charge a late fee of €50 for exceeding the agreed return time.** The key is returned to the mail slot of the services office (Otakaari 25, on a white wooden door next to the main door).

c) If the customer fails to return the vehicle at the end of the rental period without an agreed extension with AYY, the matter will be reported to the police.

d) AYY reserves the right to refrain from handing over the vehicle if it seems that the customer is unable to meet the conditions required for the use of the vehicle. The vehicle will not be handed over if the

customer cannot provide a valid driver's licence. At the customer's responsibility, a relative or friend of the customer possessing a valid driver's licence may drive the vehicle.

4. Rental period, price and cancellation period

- a) The rental period is 24 hours, from 12 noon to 11.59 am. The van cannot be booked for a shorter period than a day.
- b) The rental price is €70.
- c) At the end of the rental, the customer is responsible for refuelling the tank with diesel at the customer's cost.
- d) Cancellations must be made at least 48 hours prior to the start of the reservation. Any cancellations after this deadline will be billed at full price.

5. Use of vehicle

- a) The customer is obligated to take care of the vehicle as a careful individual would their own, exercising special care and caution while driving. The customer agrees to use the vehicle only for its intended purposes.
- b) The customer is responsible for the vehicle throughout the entire duration of the drive, even if the vehicle is driven by a relative or friend with a driver's licence. The customer is required to be present in the vehicle throughout the drive.
- c) The vehicle must not be used for illegal purposes, towing, racing or practising, driving instruction, or driving on ice outside officially marked ice roads. Using the vehicle for auxiliary power is prohibited.
- d) When parking the car, even for a short period, it is mandatory to lock the vehicle.
- e) Smoking inside the vehicle is strictly prohibited. Failure to comply with this rule may result in AYY demanding a payment of EUR 200 for breach of contract.

6. Restrictions on use

It is prohibited to take the vehicle outside the borders of Finland.

7. Customer liability

- a) The customer is responsible for any damage incurred to the vehicle and its equipment during the rental period. AYY will invoice the customer based on the repair cost calculation of the car repair shop selected by AYY. The maximum liability limit is EUR 500.
- b) If the customer causes damage to another vehicle, AYY will charge the customer based on the repair costs of the other car, up to the maximum liability limit, regardless of whether AYY's motor liability insurance covers the damage.
- c) AYY is not obligated to repair any damage to the vehicle in order to charge the customer for incurred damages.
- d) The customer is obligated to pay all fines, parking fees, and parking tickets resulting from using the vehicle during the rental period, including all associated costs. In case of unpaid fees, AYY will charge a

handling fee of EUR 50 in addition to the amount to be charged.

e) The customer is also responsible for covering cleaning costs due to unusual contamination of the vehicle.

f) For lost van key the customer will be charged € 500 for a new key.

8. Vehicle refuelling

a) All bookers are required to refill the tank to its full capacity at the closest gas station before the end of the reservation. Only diesel fuel is permitted for the vehicle. If the conditions require, the customer must refuel the van with winter-quality diesel.

b) **Failure to refuel the vehicle will be sanctioned for € 100.** If the customer has not provided pictures of the fuel gauge to the check list, the neglect will be interpreted against the customer.

d) If the customer suspects they have refuelled the van with the wrong fuel, they are prohibited from starting the engine. The customer must contact AYY staff immediately. Customers are responsible for costs resulting from improper refuelling, and no compensation is provided for any interrupted rental period.

9. Accidents

a) In the event of damage or theft, customers are required to promptly contact AYY member services.

b) In case of traffic-related damage, customers must inform AYY member services and complete a damage report. If fault is uncertain or in cases of personal injury, customers must immediately contact the police.

AYY reserves all rights to changes.

PLEASE NOTE! Each notice (sanction) serves as a warning and remains valid for 6 months.

If a second warning is issued to the same customer within this period, a ban will be imposed.

The ban lasts six months for associations (with the possibility of appealing the decision) and one year for individuals.